# NOTICE TAX COLLECTOR'S OFFICE NO LONGER COLLECTS SEWER USE FEES -- EFFECTIVE FEBRUARY 1, 2013 --

(1) Where will customers now send their Sewer Use payments?

## **VIA MAIL:**

Treasurer, Town of North Haven P.O. Box 1109
Hartford, Connecticut 06143-1109

**OR** 

## **VIA ONLINE PAYMENT LINK:**

### www.town.north-haven.ct.us

(2) Where/to whom do we direct telephone inquiries from customers, attorneys, title searches, etc., regarding Sewer Use bills?

# Direct ALL calls as of February 1, 2013 to the Veolia Customer Service (203) 239-6070.

(3) Where/to whom do we send payments that continue to be directed to the Tax Collector's Office (including payments that are made payable to the "Tax Collector")?

Treasurer, Town of North Haven P.O. Box 1109 Hartford, Connecticut 06143-1109

(4) What do we do with Sewer Use mailing address changes?

Send a copy of the signed "Change of Address" form to Veolia/Public Works, via interdepartmental mail.

(6) What if a customer demands to make face-to-face payment or a cash payment?

The First Selectman and Public Works Director have stated that in this type of exigent circumstance, the customer should be referred to the Public Works Department for payment options.

THANK YOU, J. Stacey Yarbrough (Tax Collector/Town Clerk) Rev. 2.1.13